



Refund policy

Your deposit is completely non-refundable, at any time. There would be no point in taking a deposit if it were refundable. You would not want to show up with your family and find you have no place to stay because we had not honored your reservation nor do we want to take a home off of the market and hold it for you then find that no one shows up to claim it. We understand that sometimes health, weather, or other reasons can cause a trip to be canceled or shortened. Sometimes, if there is enough advance notice, we can move your reservation to a different date or cabin, but it is completely up to management's discretion and if management approves, the new date must be within 3 months of your original date.

This is why we strongly suggest on our website, brochures, and in your letter of confirmation that you obtain trip insurance.